

Synthax Inc. Return Authorization Form

Synthax Inc. provides factory authorized repair service for RME and "Nuendo" branded RME products. Warranty and non-warranty repairs are performed by an authorized service center.

Warranty is two years from date of original purchase with a receipt or two years from date of manufacture without a receipt. Warranty is void in cases of abuse or modification/repairs by unauthorized technicians. Warranty defective products shall be repaired or replaced at the discretion of Synthax Inc.

A bench testing fee of \$35 plus shipping will be assessed in cases where no hardware problem is found, or service is refused. An estimate for parts & labor costs for non-warranty service will be provided upon completion of inspection by a technician.

Please fill out the information as requested in the form below.

RA number	2016-346
Name	Mike Slinn
Phone number	650-678-2285
Email address	mslinn@micronauticsresearch.com
Return address	89 Ventura Street Half Moon Bay, CA 94019
Product model	RME UFX
Serial number	23467388
Warranty: Y/N	I think recently expired
Problem report	Noise on all 4 microphone inputs

Sign and include this completed form in the box with your product. Be sure that the method of shipping you choose is trackable and that you insure your shipment.

Ship products to:
Doc's Radio & TV
6607 Market St
Youngstown OH 44512
330-726-3995

I have read and understand the terms of this service agreement.

Signed _____